

**PROGRAMA DE INDICADORES DE GESTIÓN 2017**

Variables	Enero	Febrero	Marzo	Abril	Mayo	Junio	Julio	Agosto	Septiembre	Octubre	Noviembre	Diciembre	Total	Presupuesto	Diferencia	Ejer & Ppto
<b>1. Ingresos (A+B)</b>	<b>3,583,742.97</b>	<b>3,673,690.66</b>	<b>4,329,956.29</b>	<b>4,173,569.23</b>	<b>4,705,184.67</b>	<b>5,843,973.98</b>	<b>4,709,250.55</b>	<b>4,565,420.19</b>	<b>3,882,287.01</b>	<b>4,678,238.25</b>	<b>4,621,015.06</b>	<b>6,460,397.27</b>	<b>55,225,726.13</b>	<b>52,897,849.45</b>	<b>2,327,876.68</b>	
A) Ingresos propios netos (a+b+c)	3,380,240.18	3,466,540.61	4,071,344.63	3,932,887.65	4,442,741.70	4,845,398.70	4,468,254.49	4,340,860.94	3,655,719.05	4,393,130.00	4,391,563.69	4,657,557.42	50,046,239.06	51,392,946.54	1,346,707.48	
a) Ingresos propios (I+II)	3,617,538.16	3,754,386.19	4,330,978.27	4,213,521.72	4,693,736.96	5,098,761.37	4,737,940.40	4,661,299.27	3,986,008.19	4,652,264.21	4,668,944.22	5,186,365.36	53,581,744.32	54,490,869.95	909,125.63	
i) Ingresos por agua, alcantarillado y saneamiento	3,134,593.45	3,207,684.63	3,808,529.53	3,608,585.15	4,233,499.36	4,477,976.51	4,269,381.51	4,109,589.29	3,527,254.46	4,091,584.07	3,900,153.59	4,534,841.93	46,903,673.48	46,603,889.18	299,784.30	
ii) resto de los ingresos propios	482,944.71	546,701.56	522,448.74	604,936.57	460,237.60	620,784.86	468,558.59	551,709.98	438,753.73	560,680.14	768,790.63	615,523.43	6,678,070.84	7,886,980.77	1,208,909.93	
b) Descuento social	-151,591.60	-172,136.23	-189,156.13	-176,819.86	-200,529.80	-201,118.80	-206,933.30	-197,212.08	-197,615.88	-209,647.90	-191,887.59	-177,862.60	-2,272,511.77	-2,222,977.93	49,533.84	
c) Bonificaciones	-85,706.38	-115,709.35	-70,477.51	-103,814.21	-50,465.46	-52,243.87	-62,752.61	-123,226.25	-112,673.26	-49,486.31	-85,492.94	-350,945.34	-1,262,993.49	-874,945.48	388,048.01	
B) Ingresos indirectos	203,502.79	207,150.05	258,611.66	240,681.58	262,442.97	998,575.28	239,996.06	224,559.25	226,567.96	285,108.25	229,451.37	1,802,839.85	5,179,487.07	1,504,902.91	-3,674,584.16	
<b>2. Egresos (A+B)</b>	<b>3,435,774.70</b>	<b>3,452,651.66</b>	<b>4,302,144.62</b>	<b>3,209,573.21</b>	<b>3,838,040.90</b>	<b>4,115,628.50</b>	<b>3,399,129.20</b>	<b>3,591,588.28</b>	<b>2,992,638.19</b>	<b>3,477,215.87</b>	<b>3,630,959.15</b>	<b>3,056,479.53</b>	<b>42,501,823.81</b>	<b>43,031,282.45</b>	<b>529,458.64</b>	
A) Costos y gastos (a+b+c+d)	3,435,774.70	3,452,651.66	4,302,144.62	3,209,573.21	3,838,040.90	4,115,628.50	3,399,129.20	3,591,588.28	2,992,638.19	3,477,215.87	3,630,959.15	3,056,479.53	42,501,823.81	43,031,282.45	529,458.64	
a) Servicios personales	1,858,496.93	2,051,724.85	2,720,067.31	1,460,185.35	1,889,207.35	2,241,569.73	1,614,878.65	1,915,868.88	1,345,371.26	1,678,576.91	1,912,767.12	1,432,498.46	22,121,212.80	22,569,505.75	448,292.95	
b) Materiales y suministros	276,871.74	300,447.94	370,842.51	236,671.99	393,048.21	540,536.64	479,196.82	459,721.82	536,972.31	414,121.28	4,617,362.71	4,669,265.66	51,902.95			
c) Servicios Generales (I+II+III)	1,044,321.83	891,845.31	918,922.12	1,267,138.33	1,251,446.51	1,075,084.51	1,263,414.02	961,781.34	956,699.10	1,003,750.04	1,016,907.28	1,060,369.28	12,711,679.67	12,710,520.00	-1,159.67	
i) Energía eléctrica (operación)	371,523.26	513,561.89	410,615.84	483,979.69	513,989.73	554,901.99	701,501.78	450,042.13	515,049.26	358,830.82	474,997.16	5,799,637.04	5,803,701.38	4,064.34		
ii) Aportaciones y Derechos (5% JCAS, DFEA)	466,297.09	168,721.07	202,201.65	463,784.90	222,988.62	240,160.04	422,943.04	225,501.64	183,855.02	356,128.34	219,644.04	235,334.87	3,408,227.40	3,408,227.40	667.08	
iii) Resto de los Servicios	206,501.48	209,562.35	306,104.63	319,373.74	514,468.16	280,022.48	286,237.57	267,794.82	288,790.88	322,266.08	374,909.92	3,504,482.31	3,498,591.22	-5,891.09		
d) Apoyos y transferencias	256,084.20	208,633.56	292,312.68	245,577.54	304,338.83	258,437.62	249,107.57	234,741.24	230,846.01	257,916.61	287,163.47	226,409.30	3,051,568.63	3,081,991.04	30,422.41	
<b>Resultado del Ejercicio</b>	<b>147,968.27</b>	<b>221,039.00</b>	<b>27,811.67</b>	<b>963,996.02</b>	<b>867,143.77</b>	<b>1,728,345.48</b>	<b>1,309,121.35</b>	<b>973,831.91</b>	<b>889,648.02</b>	<b>1,201,022.38</b>	<b>990,055.91</b>	<b>3,403,917.74</b>	<b>12,723,902.32</b>	<b>9,866,567.00</b>	<b>2,857,335.32</b>	
B) Inversiones propias	9,623.58	3,390.00	4,400.00	1,500.00	0.00	0.00	90,101.99	96,914.14	64,521.00	699,931.21	0.00	1,138,428.87	2,018,857.79	9,866,567.00	7,847,709.21	
<b>Déficit o superávit</b>	<b>138,344.69</b>	<b>217,649.00</b>	<b>23,411.67</b>	<b>962,496.02</b>	<b>867,143.77</b>	<b>1,728,345.48</b>	<b>1,219,019.36</b>	<b>966,870.77</b>	<b>825,127.82</b>	<b>501,091.17</b>	<b>990,055.91</b>	<b>2,265,488.87</b>	<b>10,705,044.53</b>	<b>0.00</b>	<b>-10,705,044.53</b>	
C) Inversiones de Gobierno	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
<b>Energía Eléctrica de Operación en KW (A+B+C)</b>	<b>338,457</b>	<b>279,818</b>	<b>302,148</b>	<b>305,652</b>	<b>352,502</b>	<b>364,926</b>	<b>297,483</b>	<b>344,391</b>	<b>249,879</b>	<b>249,926</b>	<b>300,605</b>	<b>285,160</b>	<b>3,670,947</b>			
A) Agua potable	260,025	205,322	221,620	237,828	291,014	296,494	241,819	280,951	180,423	242,486	231,069	212,808	2,901,859			
B) Alcantarillado																
C) Saneamiento	78,432	74,496	80,528	67,824	61,488	68,432	55,664	63,440	69,456	7,440	69,536	72,352	769,088			
<b>Volumen de agua producida en m3</b>	<b>420,876</b>	<b>442,207</b>	<b>460,177</b>	<b>383,817</b>	<b>433,171</b>	<b>376,379</b>	<b>387,411</b>	<b>319,157</b>	<b>416,466</b>	<b>406,303</b>	<b>395,821</b>	<b>314,301</b>	<b>4,756,087</b>	<b>6,356,266</b>	<b>1,600,179</b>	
<b>Volumen de agua facturada en m3 (A+B+C+D+E)</b>	<b>261,690</b>	<b>269,827</b>	<b>283,317</b>	<b>324,334</b>	<b>348,370</b>	<b>366,227</b>	<b>356,556</b>	<b>328,447</b>	<b>317,156</b>	<b>296,617</b>	<b>312,909</b>	<b>382,461</b>	<b>3,847,911</b>			
A) Doméstico	220,332	224,712	237,849	274,367	293,452	305,995	295,337	273,809	262,823	244,023	258,040	338,559	3,229,298			
B) Comercial	27,565	27,654	26,962	30,609	26,957	27,771	34,096	33,204	31,474	29,798	31,948	25,510	353,548			
C) Industrial	4,903	5,504	5,673	1,912	6,371	7,924	7,635	7,386	6,424	5,917	6,107	6,098	71,854			
D) Escolar	5,488	6,386	6,204	7,605	6,914	9,749	6,391	6,382	7,127	6,182	8,613	5,127	82,168			
E) Público	1,026	1,912	1,499	1,826	3,691	2,691	4,140	1,886	2,250	3,453	1,245	2,304	27,923			
F) Agua Recuperada	2,376	3,659	5,130	8,015	10,985	12,097	8,957	5,780	7,058	7,244	6,956	4,863	83,120			
<b>Volumen de agua cobrado en m3 (A+B)</b>	<b>255,773</b>	<b>226,734</b>	<b>262,392</b>	<b>245,880</b>	<b>291,989</b>	<b>309,125</b>	<b>298,857</b>	<b>283,108</b>	<b>256,400</b>	<b>276,156</b>	<b>272,322</b>	<b>373,642</b>	<b>3,352,378</b>			
A) Tiempo	201,237	188,715	204,393	201,706	232,587	245,571	233,448	217,363	200,343	210,048	198,245	279,701	2,613,357			
B) Rezago	54,536	38,019	57,999	44,174	59,402	63,554	65,409	65,745	56,057	66,108	74,077	93,941	739,021			
<b>Volumen de agua tratado en m3</b>	<b>245,078</b>	<b>180,900</b>	<b>204,832</b>	<b>215,571</b>	<b>253,825</b>	<b>239,873</b>	<b>229,644</b>	<b>250,477</b>	<b>227,669</b>	<b>208,339</b>	<b>231,231</b>	<b>233,648</b>	<b>2,721,087</b>			
<b>Volumen de agua generado en m3</b>	<b>185,311</b>	<b>153,280</b>	<b>178,896</b>	<b>176,519</b>	<b>227,180</b>	<b>205,082</b>	<b>179,981</b>	<b>186,491</b>	<b>187,286</b>	<b>165,554</b>	<b>181,785</b>	<b>185,608</b>	<b>2,212,365</b>			
<b>Facturación de Agua, Alcant. y Saneamiento en \$ (A+B+C+D+E)</b>	<b>4,160,921.72</b>	<b>4,213,358.13</b>	<b>4,294,421.17</b>	<b>4,793,440.78</b>	<b>5,006,966.26</b>	<b>5,230,302.18</b>	<b>5,302,346.61</b>	<b>5,040,670.93</b>	<b>5,107,887.32</b>	<b>4,810,157.06</b>	<b>5,097,157.90</b>	<b>7,949,978.83</b>	<b>61,007,608.89</b>			
A) Doméstico	3,210,708.89	3,214,437.21	3,310,928.81	3,811,099.78	3,948,131.07	4,085,504.55	4,026,621.59	3,798,447.10	3,902,391.42	3,713,748.25	3,842,411.16	6,960,067.62	47,824,497			
B) Comercial	645,239.69	637,446.49	623,882.38	699,317.07	586,458.59	576,451.40	770,834.40	795,142.57	758,390.42	656,516.95	795,646.89	597,028.93	8,142,356			
C) Industrial	150,733.84	172,819.42	178,311.34	54,689.02	207,336.81	254,872.26	249,065.29	243,079.91	209,314.03	194,773.99	205,014.64	209,763.60	2,329,774			
D) Escolar	95,546.89	110,052.15	108,936.96	139,134.09	120,704.97	187,377.45	113,697.46	118,282.55	139,669.62	113,805.47	172,782.95	89,094.30	1,509,085			
E) Público	16,287.11	23,530.89	29,722.07	71,183.88	46,805.72	77,708.18	31,698.42	38,788.14	67,938.31	21,141.51	39,632.67	49,647	39,632.67			
F) Agua Tratada	42,405.30	45,392.76	48,830.79	59,478.75	73,150.94	79,290.80	64,419.69	54,020.38	59,333.69	63,374.09	60,160.75	54,391.71	704,250			
G) Otros	0.00	0	0	0	0	0	0	0	0	0	0	0	-			
<b>Padrón de usuarios</b>																
<b>Total de conexiones de agua (A+B)</b>	<b>22,626</b>	<b>22,662</b>	<b>22,707</b>	<b>22,759</b>	<b>22,822</b>	<b>22,883</b>	<b>22,931</b>	<b>22,962</b>	<b>23,007</b>	<b>23,043</b>	<b>23,099</b>	<b>23,124</b>	<b>23,026</b>			
A) Conexiones de servicio medido (a+b+c+d+e)	22,411	22,436	22,468	22,514	22,572											

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a) Doméstico	7,885,712.72	13,736,591	13,891,599	14,265,545	14,775,781	15,277,001	15,713,110	16,000,265	16,773,349	17,107,800	17,107,800	16,681,777	16,681,777	14,104,653	6,218,940	
b) Comercial	1,248,178.23	1,728,741	1,734,208	1,881,529	1,817,012	1,714,189	1,963,421	2,141,016	2,476,661	2,775,950	2,775,950	2,606,997	2,606,997	1,736,653	488,475	
c) Industrial	103,580.82	90,523	91,091	92,897	93,327	94,534	92,628	84,838	90,571	86,983	86,983	86,592	86,592	81,861	(21,720)	
B) Escolar	12,291,365.96	16,118,335	16,221,434	16,320,918	16,428,067	16,534,999	16,702,730	16,801,828	16,944,045	17,126,901	17,126,901	17,275,558	17,275,558	16,503,371	4,212,005	
C) Público	6,403,362.21	7,576,858	7,609,359	7,631,655	7,661,371	7,748,662	7,805,498	7,855,304	7,895,736	7,985,249	7,985,249	8,005,451	8,005,451	7,851,504	1,448,142	
D) Agua recuperada	102,354.17	166,985	180,743	192,508	200,517	225,649	247,380	248,843	262,175			285,841	285,841			
E) Bajas	0.00	-	-	-	-	-	-	-	-							
No. De tomas con rezago:	5,644	5,637	5,496	5,589	5,743	5,764	5,842	6,031	6,215	6,286	6,178	6,124	6,286			
2 meses	1,080	1,043	976	1,122	1,338	1,272	1,338	1,300	1,339	1,282	1,264	1,211	1,282			
4 meses	1,308	1,290	1,246	1,186	1,126	1,251	1,397	1,490	1,646	1,666	1,569	1,565	1,666			
8 meses	639	701	687	722	713	685	688	693	661	730	788	848	730			
1 año y mas	2,617	2,603	2,587	2,559	2,566	2,556	2,525	2,548	2,569	2,608	2,557	2,500	2,608			
Tarifa media \$/m3	10	10	10	10	10	10	10	10	10	10	10	10	10			
Domiciliaria \$/m3	9	9	9	9	9	9	9	9	9	9	9	9	9			
Comercial \$/m3	10	10	10	10	10	10	10	10	10	10	10	10	10			
Industrial \$/m3	10	10	10	10	10	10	10	10	10	10	10	10	10			
A los usuarios de cuota fija se asigna volumen estimado m3/mes	si	si	si	si	si	si	si	si	si	si	si	si	si			
<b>Coberturas de servicios</b>																
No. habitantes según censo de INEGI	55,553	55,553	55,553	55,553	55,553	55,553	55,553	55,553	55,553	55,553	55,553	55,553	55,553	55,553	55,553	
No. de habitantes con servicio de agua potable	54,997	54,997	54,997	54,997	54,997	54,997	54,997	54,997	54,997	54,997	54,997	54,997	54,997	54,997	54,997	
No. de habitantes con servicio de alcantarillado	54,442	54,442	54,442	54,442	54,442	54,442	54,442	54,442	54,442	54,442	54,442	54,442	54,442	54,442	54,442	
No. de usuarios con pagos a tiempo	13,360	13,179	13,236	13,020	13,124	13,017	13,142	13,207	12,521	12,424	13,405	13,451	157,086			
No. de usuarios con descuento social	3,199	3,280	3,324	3,370	3,256	3,300	3,342	3,379	3,405	3,418	3,456	3,459	3,349			
Presión mínima de suministro en la red (mca)	1.75	1.75	1.75	1.75	1.75	1.75	1.75	1.75	1.75	1.75	1.75	1.75	1.75			
Presión media de suministro en la red (mca)	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50	1.50			
Presión máxima de suministro en la red (mca)	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80	1.80			
Longitud de tubería de distribución rehabilitada (Km)	-	0.10	-	-	0.06	-	0.05	-	0.02	-	0.03	-	-			
Longitud total de tubería de distribución (km)	251.63	251.63	251.75	251.75	251.82	251.82	252.49	253.17	253.23	253.38	253.93	253.93				
No. de micromedidores rehabilitados	55	62	49	34	-	4	44	11	-	38	39	4				
No. de micromedidores funcionando	22,356	22,374	22,419	22,480	22,572	22,625	22,623	22,685	22,740	22,735	22,786	22,843	22,773			
No. de micromedidores instalados nuevos	98	25	32	46	58	57	38	29	44	22,773	22,825	-	0			
No. de micromedidores calibrados	-	-	-	-	-	-	-	-	-	-	-	-	0			
No. de macromedidores instalados en captaciones	13	13	13	13	13	13	13	13	13	13	13	13	13			
No. de macromedidores funcionando	13	13	13	13	13	13	13	13	13	13	13	13	13			
No. de macromedidores calibrados	-	-	-	-	-	-	-	-	-	-	-	-	-	0		
No. Fuentes de abastecimiento	13	13	13	13	13	13	13	13	13	13	13	13	13			
Pozos profundos	13	13	13	13	13	13	13	13	13	13	13	13	13			
Presas	-	-	-	-	-	-	-	-	-	-	-	-	-			
Galerías filtrantes	-	-	-	-	-	-	-	-	-	-	-	-	-			
Manantiales	-	-	-	-	-	-	-	-	-	-	-	-	-			
Otros	0	0	0	0	0	0	0	0	0	0	0	0	0			
Numero de fugas por Km/mes	0.00	0.42	0.48	0.43	0.39	0.48	0.53	0.44	0.41	0.47	0.68	0.35				
<b>Recursos humanos</b>																
A) Empleados Activos (a+b+c)	86	86	86	86	86	86	86	86	86	86	86	86	86	86	86	
a) Administración	20	20	20	20	20	20	20	20	20	20	20	20	20	20	20	
b) Comercialización	22	22	22	22	22	22	22	22	22	22	22	22	22	22	22	
c) Operación	44	44	44	44	44	44	44	44	44	44	44	44	44	44	44	
B) Pensionados y jubilados	19	19	19	19	20	20	20	20	20	20	20	20	20	20	20	
No. de empleados dedicados al control de fugas	2	2	2	2	2	2	2	2	2	2	2	2	2	2	2	
No. de fugas detectadas	0	106	120	109	99	120	135	111	104	118	172	90	1,284	0	0	
No. de fugas reparadas	0	106	120	109	99	120	135	111	104	118	172	90	1,284	0	0	
No. de usuarios abastecidos con pipas	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
No. de quejas recibidas	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
No. de quejas atendidas	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
No de tomas con servicio continuo	22,356	22,374	22,419	22,480	22,572	22,625	22,623	22,685	22,740	22,735	22,786	22,843	22,773			
No. de tomas con servicio menor de 12 hrs	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	